

Service Pack for Janome D10K V2.0 SP1

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This file contains a few last-minute notes on the Janome D10K V2.0 SP1 software Service Pack. For additional tips and information, read the Online Manual (available from the Help menu) and Release Notes. This service pack itself is available as a single self-extracting executable and can only be applied to Janome D10K V2.0E.

Improvements in Janome D10K V2.0 SP1

Click-to-Outline with 'current' color

In the previous release, Click-to-Outline matched the color area clicked by the user to the closest thread palette color as does Click-to-Stitch. The Click-to-Outline tool now uses the currently selected color when creating embroidery objects.

Touch Up Image with Paint Shop Pro 9

With this service pack, you can now edit images with Paint Shop Pro 9 installed using the Touch Up Image command.

Slow Redraw under Win XP

In the previous release, Slow Redraw appeared to freeze and then resume halfway through the operation when running under Win XP. This problem has been rectified.

Opening designs under Win XP SP2 and Win 2000 SP4

In the previous release, the software sometimes froze when opening a design or inserting an image. The problem has been reproduced on Win XP SP2 and Win 2000 SP4. It has now been rectified.

'SmartHeap' errors with Win XP SP2

In the previous release, the software sometimes displayed 'SmartHeap' errors on starting after installing Win XP SP2. This problem has been rectified.

Access violations on opening

In the previous release, access violations were sometimes produced when starting the software and opening designs. The problem has been reproduced on Windows XP SP2, 98SE, and ME operating systems. It has now been rectified.

'Cannot Open Program Splits File' on opening

In the previous release, a 'Cannot Open Program Splits File' message sometimes displayed on starting the software and opening designs. The problem has been reproduced on Windows XP SP2, 98SE, and ME operating systems. It has now been rectified.

Janome D10K Service Pack Installation

This service pack is available as a single self-extracting executable and can only be applied to Janome D10K V2.0E. The Service Pack installation program works for both Web and CD distribution, and does the following:

1. Searches for the currently installed V2.0E product. If the installation cannot find V2.0E of the software, it will prompt you to browse for the location.
2. Applies the Service Pack to the detected V2.0E product by:
 - a) replacing files from your existing V2.0E installation with files contained in the Service Pack.
 - b) adding new files contained in the Service Pack to the existing V2.0E installation.

Note: Once installed, your software version will be Janome D10K V2.0F. This information can be obtained from the Help > About... menu.

Solving problems in Janome D10K

If you encounter a problem, refer to the following sources for help:

- Janome D10K User Manual - select Help > Online Manual (or printed version)
- Janome D10K Online Help - select Help > Help Topics
- Windows Online Help - select Start > Help
- Windows manual
- Documentation supplied with your hardware.

Getting help

If you are unable to solve a problem, you should contact your dealer. Before seeking help, check that your PC meets the system requirements, and check the Security device messages and General problems sections in the Troubleshooting chapter of the Online Manual.

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The 'Stitch Processor (SP)' portion of this product is protected by the following patents:

US Patent N° 4,821,662
European Patent N° 0221163
Japanese Patent N° 2029491